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Privacy Policy

Introduction

This Privacy Policy applies to the Catholic Education Commission of Victoria Ltd (CECV) and sets out how the CECV manages personal and sensitive information it collects and holds.

In dealing with personal and sensitive information about individuals, the CECV is bound by the Australian Privacy Principles contained in the *Privacy Act 1988* (Cth). In relation to health records, the CECV is also bound by the *Health Records Act 2001* (Vic) and the Health Privacy Principles in that Act.

The CECV may, from time to time, review and update this Privacy Policy to take account of new laws and technology and changes to CECV operations and practices and to ensure the policy remains current in a changing environment.

Exception in relation to employee records

Under the Privacy Act the Australian Privacy Principles do not apply to an employee record. As a result, this Privacy Policy does not apply to the CECV's treatment of an employee record, unless required by law or organisational policy, where the treatment is directly related to a current or former employment relationship between the CECV and an employee. The CECV handles staff health records in accordance with the *Health Privacy Principles* in the *Health Records Act 2001* (Vic.).

Standard Collection of Personal Information

What kinds of personal information does the CECV collect and how does the CECV collect it?

The CECV collects information about individuals to assist it to perform one of more of its functions or activities related to its work of advising and supporting Victorian Catholic schools.

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The CECV collects and holds personal information, including health and other sensitive information, about:

Students, parents and/or guardians (parents) before, during and after the course of a student's enrolment at the school Victorian Catholic school job applicants and staff members Volunteers and contractors

Other people who come into contact with the CECV.

In the case of student and parent information, the schools collect this information on behalf of the CECV. The types of information that is collected by the CECV from schools may include:

name, contact details (including next of kin), date of birth, gender, language background, previous school and religion parents' education, occupation and language background medical information (eg details of disability and/or allergies and details of any assistance the student receives in relation to those disabilities) conduct and complaint records, or other behaviour notes, school attendance and school reports information about referrals to government welfare agencies counselling and medical reports any court orders photos and videos at school events.

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Personal information you provide

The CECV will generally collect personal information held about an individual from forms filled out by the individual, from face-to-face meetings and interviews, in emails and from telephone calls. On occasions, people other than the individual provide the CECV with personal information.

Personal information provided by other people

In some circumstances the CECV may be provided with personal information about an individual from a third party, for example a report provided by a school or by a medical professional or a reference from another employer. In relation to students, the CECV may collect personal information from the school which may include information provided by a parent or an opinion or professional assessment provided by a third party. The CECV does not generally collect personal information about students directly from a parent or a third party. If a situation arises where this may be warranted, the CECV will obtain parental consent unless the personal information is provided directly by a parent.

Nationally Consistent Collection of Data (NCCD) on School Students with Disability

The CECV assists schools to meet their obligations under the federal *Australian Education Regulation 2013* (the Regulations). The Regulations require schools to provide the federal Department of Education and Training (DET) with certain information under the NCCD on students with a disability including category of disability and level of adjustment. Schools collect the required information at an individual student level and provide it to the relevant Catholic Education Office staff and the CECV, as an approved authority. Approved authorities must comply with reporting, record keeping and data quality assurance obligations under the NCCD. Student information provided to the DET for the purpose of the NCCD does not explicitly identify any student.

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Information collected by CECV's website

When you look at the CECV website, the CECV's Internet Service Provider makes a record of your visit and logs the following information for statistical purposes:

your server address your top-level domain name (for example .com, .gov, .au, .uk, etc.) the date and time of your visit to the site the pages you accessed and documents downloaded the previous site you have visited the type of browser you are using.

Access to information collected by CECV's website

The CECV will not attempt to identify its website users by their browsing activities. However, in the unlikely event of an investigation, a law enforcement agency or other government agency may exercise its legal authority to inspect the CECV's Internet Service Provider's logs.

Use of information collected by CECV's website

The CECV will only record your email address if you send the CECV a message via its website. Your email address will only be used for the purpose for which you have provided it and it will not be added to a mailing list or used for any other purpose without your consent.

The CECV's website does not provide facilities for the secure transmission of information across the Internet. Users should be aware that there are inherent risks transmitting information across the Internet.

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Cookies

The CECV's website only uses session cookies and only during a search query of the website.

On closing your browser the session cookie set by the CECV's website is destroyed and no personal information is retained which might identify you should you visit the CECV's website at a later date.

How will the CECV use and disclose the personal information it collects?

The CECV will use personal information it collects about you for the primary purpose of collection, and for such other secondary purposes that are related to the primary purpose of collection and reasonably expected, or to which you have consented.

Students and Parents

The CECV uses the personal information of students and parents to:

identify student need, implement reasonable adjustments to assist with students' learning and wellbeing satisfy the CECV's responsibilities, accountabilities and legal obligations.

Job applicants and contractors

In relation to personal information of job applicants and contractors, the CECV's primary purpose of collection is to assess and engage a suitable applicant or contractor.

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In addition, the CECV uses personal information of job applicants and contractors for the purpose of:

administering the individual's employment or contract insurance purposes satisfying the CECV's legal obligations, for example, in relation to child protection legislation.

Volunteers

The CECV may use the personal information it collects about volunteers who assist the CECV in its functions or to conduct associated activities to enable the CECV to conduct its functions and to confirm their suitability.

Marketing

The CECV undertakes marketing activities to promote the future growth and development of Victorian Catholic schools. The CECV may receive personal information held by schools for the CECV's marketing purposes.

Who might the CECV disclose personal information to and store your information with?

The CECV may disclose personal information, including sensitive information, held about an individual to:

Victorian Catholic schools
Victorian Catholic Education Offices

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third party service providers that provide educational support or pastoral care services to schools and school systems including the Integrated Catholic Online Network system (ICON) and the Enterprise Content Management system

recipients of CECV publications, such as newsletters and magazines anyone who we are required or authorised to disclose the information to by law.

The CECV may from time to time use the services of third party online service providers (including for the delivery of services and third party online applications, or Apps and, where necessary, any associated training in the use of these services or Apps. These online service providers may be located in or outside Australia.

The CECV makes reasonable efforts to be satisfied about the protection and security of any personal information processed and stored in the cloud. CECV will endeavour to ensure they will be located in countries which have substantially similar protections as the APPs.

How does the CECV treat sensitive information?

Sensitive information relating to a person's racial or ethnic origin, political opinion, religion, trade union or other professional or trade association membership, philosophical beliefs, sexual orientation or criminal record will be used and disclosed only for the purpose for which it was provided or a directly related secondary purpose, unless you agree otherwise, or the use or disclosure of the sensitive information is allowed by law.

Management and security of personal information

The CECV respects the confidentiality of students' and parents' personal information and the privacy of individuals.

The CECV has various methods in place to protect the personal information it holds from misuse, interference, loss, unauthorised access, modification or disclosure. These

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include, but are not limited to, locked storage of paper records, access protocol, password protected computerised records, high level security measures and encryption.

The CECV will also respond to any incidents which may affect the security of the personal information it holds. If the CECV assesses that anyone whose information is affected by such a breach is likely to suffer serious harm as a result, we will notify them and the Office of the Australian Information Commissioner of the breach. Do not share your personal information with anyone without first verifying their identity and organisation. If you believe any of your personal information has been compromised, please let the CECV know immediately.

Access and correction of personal information

Under the Commonwealth Privacy Act and *Health Records Act 2001* (Vic) an individual has the right to obtain access to any personal information which the CECV holds about them and may request correction of the information. There are some exceptions to the access right set out in the applicable legislation. Students will generally be able to access and update their personal information through their Parents, but older students may seek access and correction themselves.

To make a request to access, correct or update any personal information the CECV holds about you or your child, please refer to the contact details below.

The CECV may require you to verify your identity and specify what information you are seeking. The CECV may charge a fee to cover the cost of verifying your application and locating, retrieving, reviewing and copying any material requested. If the information sought is extensive, the CECV will advise the likely cost in advance. If the CECV cannot provide you with access to that information, we will provide you with a written notice explaining the reasons for refusal.

Consent and rights of access to the personal information of students

The CECV respects every parent's right to make decisions concerning their child's education.

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Generally, the CECV will refer any requests for consent and notices in relation to the personal information of a student to the student's Parents. The CECV will treat consent given by parents as consent given on behalf of the student, and notice to parents will act as notice given to the student.

While parents may seek access to personal information held by the CECV about them or their child by contacting the CECV Chairman (see contact details below) there will be occasions when access is denied. Such occasions would include where release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the CECV's duty of care or other legal obligations to a staff member or student.

The CECV may, at its discretion, on the request of a student, grant that student access to information held by the CECV about them, or allow a student to give or withhold consent to the use of their personal information, independently of their Parents. Normally this would be done only when the maturity of the student and/or the student's personal circumstances warrant it.

Enquiries and complaints

If you would like further information about the way the CECV manages the personal information it holds, or wish to complain that you believe that the CECV has breached the Australian Privacy Principles, please contact the CECV using the details below.

CECV Chairman

Catholic Education Commission of Victoria Ltd (CECV)

PO Box 3 East Melbourne 8002

Phone 9267 0228

Email secretary@cecv.catholic.edu.au

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The CECV will investigate any complaint and will notify you of a decision in relation to your complaint as soon as practicable after the decision has been made.

If you are not satisfied with the CECV's decision you may make a complaint to the Office of the Australian Information Commissioner (OAIC) whose contact details are:

GPO Box 5218, Sydney, NSW 2001

Telephone: 1300 363 992

www.oaic.gov.au